

Call-To-Action Guideline

Create Call-To-Action Button

1. Campaign

Promotion 1212

2. User Input

Received Type: Text
CTA Keyword: Contact

3. Create CTA Button

Reply Type: CTA Button

Reply Message: Thank you for your support ! Promotion is end of Dec 2022, and you are enjoy the Free Shipping and lucky Draw Event

*Use CNAME to personalised address user name. Eg. Hi CNAME -> Hi Olivia/ Hi Jack
*For creating CTA of chat, the format is https://wa.me/whatsapp-number e.g https://wa.me/60123456789

Add Button

Order Now	Chat	https://chatnow.my/60127890000
Lucky Draw Event	Visit Website	https://www.honey.my
Contact Us	Call	+60127880000



WappBS Auto Reply

Reply Type : Text
Level 1 Message

Level 1 Button

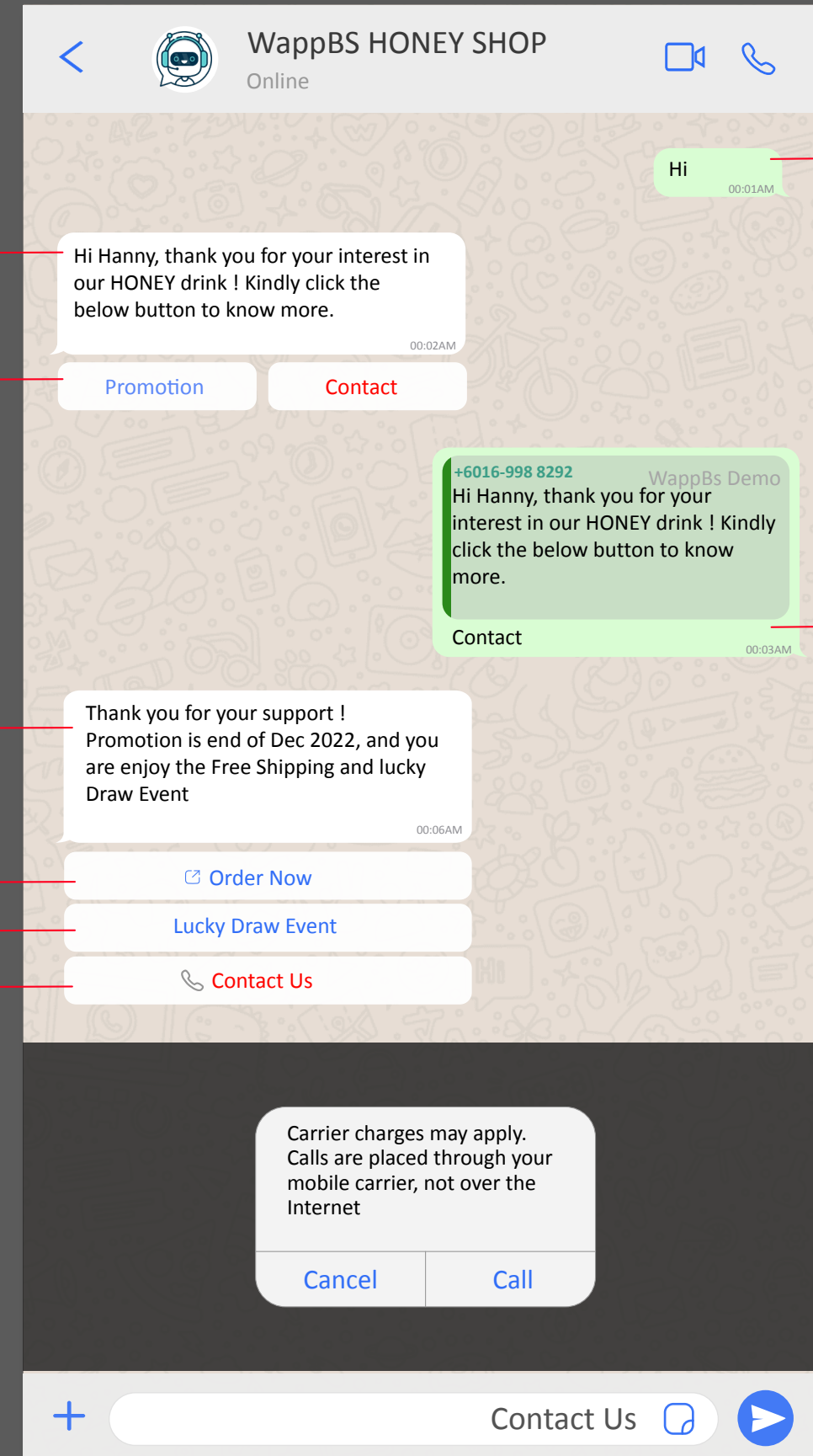
Reply Type : CTA Button
Reply Message

Call To Action Button

Call To Action Button

Call To Action Button

WappBS Call-To-Action Button Demo



User Input

Received Type : Text
Button Keyword : Hi

Received Type : Button
CTA Keyword : Contact